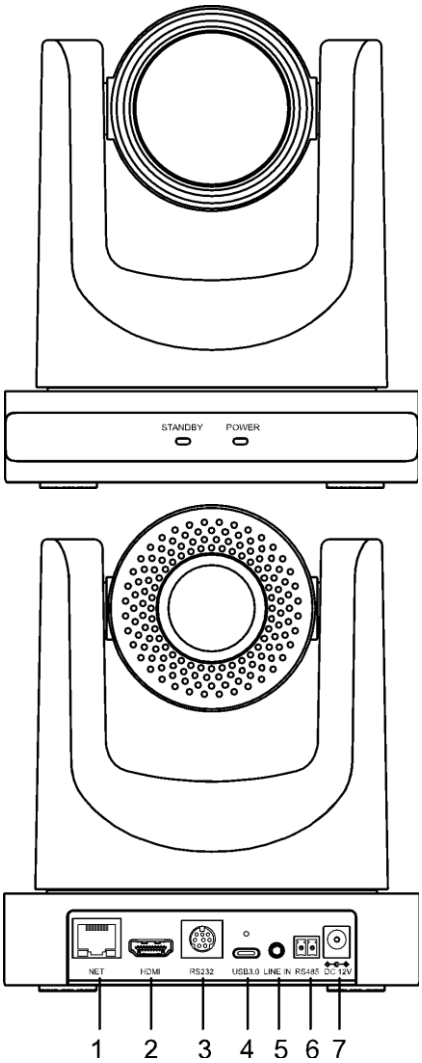
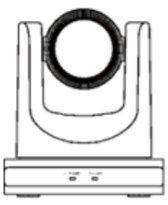
HDC-717 Professional PTZ Camera User Manual

1 Physical Description



Number	Description	Number	Description
1	Network	5	LINE IN
2	HDMI	6	RS485
3	RS232	7	DC 12V Power
4	USB 3.0		

2 Packing List



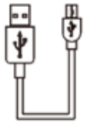
Camera X1



Remote Control X1



Power Supply X1

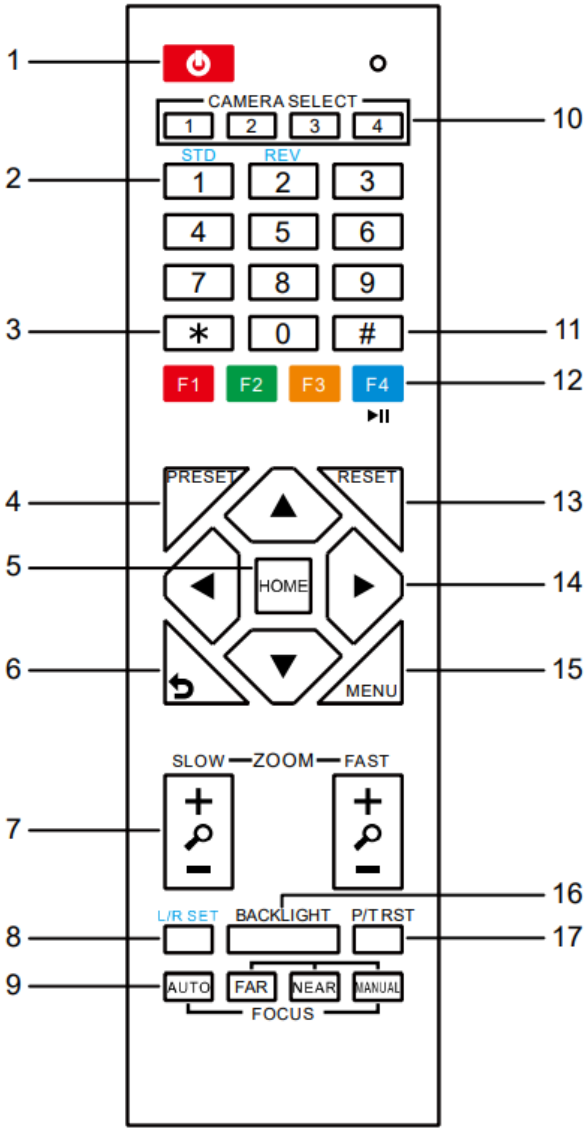


Transmission line X 1



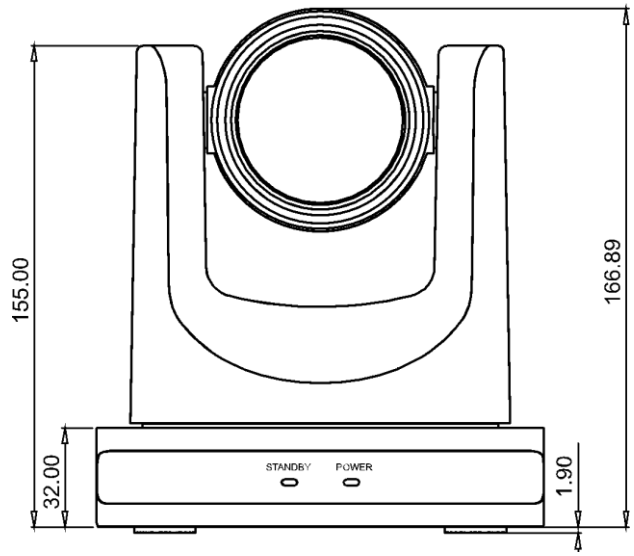
User Manual X 1

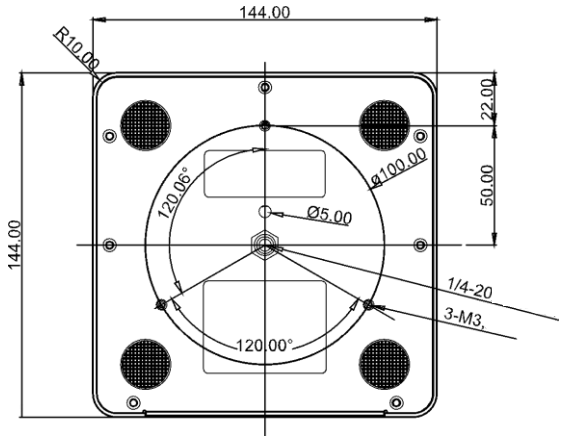
3 Remote Control



Number	Name	Function brief description
1	Standby Key	Press to put the camera into standby mode.
2	Number Keys	Set preset or recall preset.
3	* Key	Used in combination with other keys.
4	Set Preset Point Key	Set preset by pressing Set + Number Key (0-9).
5	HOME Key	Confirm the selected menu or press to return the PTZ to the center position.
6	Return Key	Press to return to the previous level of the OSD menu.
7	Zoom Key	Slow or fast zoom in/out of the lens.
8	Left/Right Setting Keys	● Simultaneously press Left/Right Setting Keys + 1 (Standard level direction). ● Simultaneously press Left/Right Setting Keys + 2 (Reverse level direction).
9	Focus Key	Toggle focus between Auto/Manual/Remote/Near.
10	Camera Selection Key	Select the camera to control.
11	# Key	Used in combination with other keys.
12	Remote Control ID Key	【*+#+F1/F2/F3/F4】: ID 1/2/3/4.
13	Clear Preset Point Key	Clear preset (Clear Preset + corresponding preset number key).
14	P/T/Z Control Key	Press to move the PTZ in the indicated direction
15	Menu Key	Press to enter or exit the OSD menu.
16	BLC Key	Turn on/off BLC (circular function).
17	P/T/Z Reset Key	Press to initiate PTZ self-check.

4 Installation





5 Safety Precautions

Electrical Safety

The installation and use of this product must strictly comply with local electrical safety standards.

Handle with Care During Transportation

During transportation, storage, and installation, prevent damage to the product from heavy pressure, severe vibration, or immersion.

Power Polarity

This product uses a +12V DC power supply with a maximum current of 1A. Pay attention to the power polarity.

Careful Installation

Do not grab the camera head to move the camera.
Do not manually rotate the camera head, as it may cause mechanical failures.
Place this product on a stable desktop or other horizontal surface. Do not install the product at an angle. The product's casing is made of organic materials; it is strictly prohibited to contact it with various liquids, gases, or solid substances that may corrode the casing. Ensure that there are no obstacles within the range of the pan-tilt rotation during installation, and do not power on until all installations are complete.

Do Not Disassemble

This product does not have user-serviceable parts. Damage caused by user disassembly is not covered by the warranty.

6 Troubleshooting

Image

● No Image on the Display
1)Check if the camera power is properly connected, the voltage is normal, and the power indicator is on.
2)Turn on the power switch to see if the camera can perform self-check properly.
3)Check if the video interface and TV cables are correctly connected.

● Intermittent Image Display
Check if the video interface and TV cables are correctly connected.

● Image Shaking at Maximum Zoom
1)Check if the camera installation position is secure.
2)Check for any vibrating machinery or objects near the camera.

● No Image in IE Browser
Visit the VLC official website (http://www.videolan.org/vlc/) to download and install the VLC media player. After installation, the camera's image will be displayed correctly in the browser.

● Unable to Access the Camera via IE Browser
1)Test network access by connecting the PC to the network to rule out cable faults or network issues caused by PC viruses until the PC and camera can ping each other.
2)Disconnect the camera and network, connect the camera and PC separately, and reset the IP address as recommended.
3)Check if the camera's IP, subnet mask, and gateway settings are correct.
4)Check for MAC ID conflicts.
5)Check if the web port is occupied by other devices.

● Forgot IP Address or Web Login Password
Default IP: 192.168.168.180; Default username: admin; Default password: 00000

Control Issues

● Remote Control Not Working
1)Check and replace the batteries in the remote control.
2)Check if the camera is in normal operating mode.
3)Verify if the ID key on the remote control matches the camera.

● Serial Port Control Not Working
1)Check if the camera's protocol and address are consistent.
2)Ensure the camera control cable is properly connected.

7 Declaration of Hazardous Substances

Part name	Declaration of Hazardous Substances					
	Pb	Hg	Cd	Cr VI	PBB	PBDE
metal	x	O	O	O	O	O
plastic	O	O	O	O	O	O
glass	x	O	O	O	O	O
circuit board	x	O	O	O	O	O
power supply	x	O	O	O	O	O
accessories	x	O	O	O	O	O

This table is prepared in accordance with the provisions of SJ/T 11364.
O: Indicates that the content of the hazardous substance in all homogeneous materials of the component is within the limits specified by GB/T 26572.
x: Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limits specified by GB/T 26572, and there are currently no mature alternative solutions.

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